

Thomas Norton

PROFILE

Website Thomaswnorton.com
Linkedin <https://www.linkedin.com/in/thomaswnorton/>

I am a perpetual learner and an aspiring agile project manager looking for next opportunity to further learn and develop my skills

HOBBIES AND INTERESTS

During my spare time at University I learned more about in iOS development, so I developed two applications. One providing local news and wether alerts, the other a simple jumping game following online self-study tools. More recently I have been building a horse racing analytics website that also posts updates automatically to social media. This has allowed me to combine my love of what technology can do and my passion for horse racing.

Experience

IT and Business Change Graduate Scheme

E.ON UK (September 2016 - October 2017)

Project Lead / Co - Ordinator

Responsible for keeping two teams, one working in Kanban the other in Scrum aligned in order to deliver a chat bot solution for customers wanting to move house. Both teams where using the same JIRA project in order to track epics, stories and bugs. This provided me the opportunity to learn more about agile development and JIRA as a tracking tool. I was responsible for creating project plans, providing updates and producing project specific analytics on the for senior leadership. In addition I had the opportunity to facilitate agile ceremonies, ensure that the project was conforming to the change framework and ensuring that documentation was created on time. This project was recognised internally winning an award for "most customer centric project" and externally being nominated as a finalist for "IT initiative of the year" in the utility week awards

IT Transformation analyst

I was responsible for documenting the end to end residential billing journey and establishing new management of the journey. In addition to this I won the graduate HSSE competition to introduce a new innovation in this area.

Programme Manager

Trakm8 (September 2013 - February 2014)

I was responsible for the planning, tracing and reporting for the whole technical portfolio and was the process owner for these activities. I also introduced automated testing to speed up the testing for releases.

eBay Volunteer

Click Sargent (June 2010 - September 2010)

Listed corporate donations on eBay, Helped with distribution of products and Participated in process and procedure reviews.

Education

BSc Economics (Graduate Entry part time distance learning degree)

London School of Economics
2016 -

MSc Human Computer Interaction (Merit)

University of Bath
2014 - 2015

BSc Computer Science with Business (2.1)

University of Bath
2010 - 2013

A levels - Information And Communication Technology (A), Mathematics (A) and Economics (B)

Queen Elizabeth Hospital
2003 - 2010

Additional Qualifications & Awards

- Participated in the IFS Student Investor
- Participated in Young enterprise competitions
- Admitted into the National Academy for gifted and talented
- Youth UK Mathematical Challenge Bronze and Silver awards
- Certificate of commendation in the 43rd International Chemistry Olympiad
- V-fifty vInspired award for voluntary work Duke of Edinburgh Bronze award
- ITIL Foundation Certificate in IT Service Management (September 2014)
- Level 2 Certificate in Principles of Business and Administration From Havering collage (Online)
- Statement of Accomplishment with Distinction in Model Thinking From University Of Michigan (Online via Coursera)
- Statement of Accomplishment in The Power of Microeconomics: Economic Principles in the Real World from University of California, Irvine (Online via coursera)